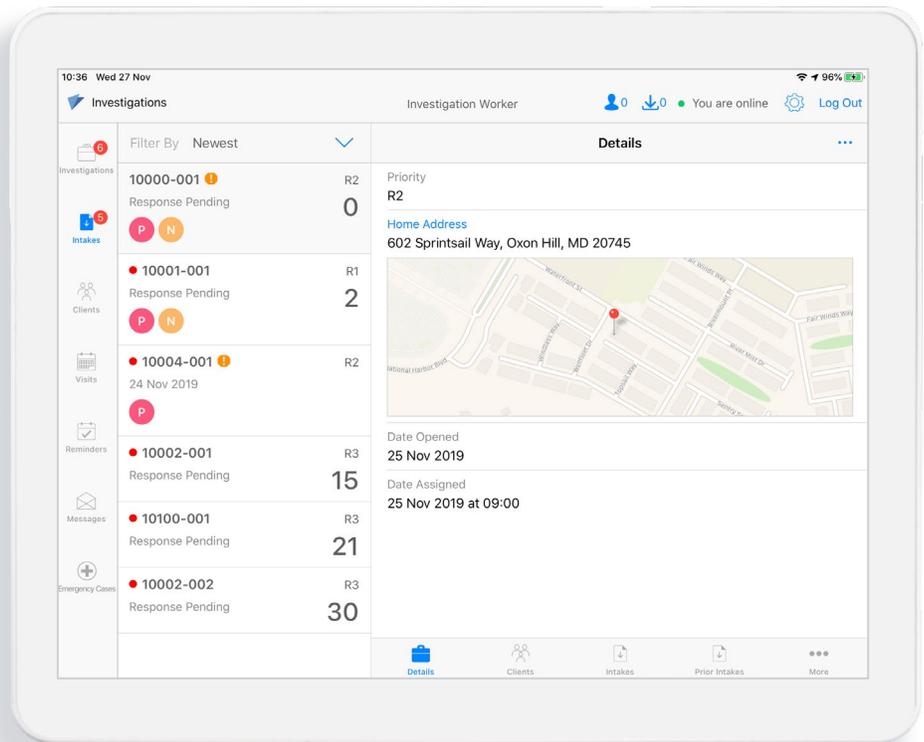


Help for investigators

Diona Investigations is an enterprise software solution that provides child and adult protection investigators with tools to manage their investigations and to get and gather critical information while on scene.

Protection investigators often face the difficult task of quickly assessing the risk of harm to a vulnerable person. The stakes are high. Access to key information and effective use of time to gather information while on scene can make the difference when a life may be at stake. To make informed decisions efficiently, investigators need to be able to quickly find and share essential information while in the field.

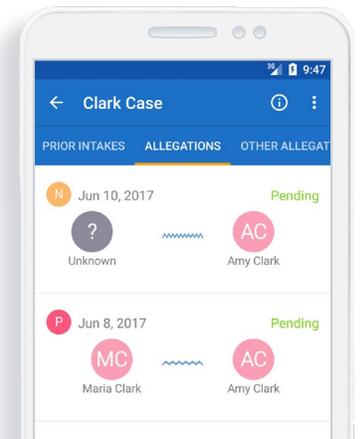


An investigator is the first line of defence in helping ensure that a vulnerable person is safe. Having the right tools at hand to understand the situation and make an informed assessment can be a matter of life and death.

Know the story

Diona Investigations puts critical information into the hands of an investigator at the moment when it is most needed. It provides the investigator with real-time access to historical interactions between the agency and the people involved in an investigation (for example, previous history of abusing or being abused).

Historical and current allegations provide key contextual information about individuals in a household or family included in an investigation. The investigator, using Diona Investigations, is able to access that information prior to an initial interview for all known participants in the investigation.



The opportunity

Diona Investigations offers investigators an opportunity to evaluate a situation and document the basis for their decisions more quickly.

By extending the agency's information out and making it easier to bring better information back in, the odds of a vulnerable person receiving the appropriate support grows. The investigator is

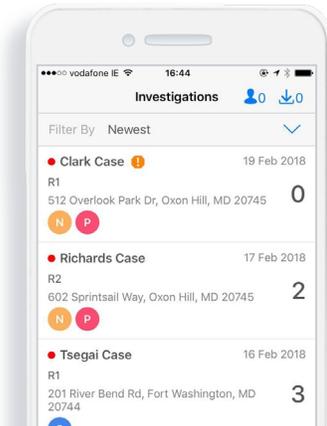
better equipped to make determinations regarding the immediate safety and well-being of individuals involved.

Having access to case notes anywhere and at any time, enables the investigator to move closer toward their mission of ensuring against any imminent risk of harm for the vulnerable individuals.

Manage your caseload

The transitory nature of investigations (typically two to three months) requires constant reminders of key details regarding the household being investigated along with immediate updates regarding new assignments. Diona Investigations provides online and offline access to the household's

details (for example, who's involved) and the situation that warranted the investigation in the first place (the initial report and the allegations being investigated).



Know who's who

Diona Investigations provides the ability to search the agency's system of record while in the field and quickly access a person's allegation history. The search parameters available to the investigator and the amount of detail returned per match are configurable by the agency.

Features

- Seamless cut-over from online to offline
- Integration with agency investments in enterprise systems
- Secure data storage and transmission using the highest encryption standards
- Ability to take multimedia notes including pictures, video, and audio
- Easy and intuitive user interface
- Highly configurable environment, including assessments and forms

Secure client information

Securing information about clients is built into every stage. Diona Investigations features strong encryption and data protection features which protect agencies and their clients. Only information that is needed in the field is brought into the field and data can be wiped remotely in the event of device loss or theft.

Take notes that count

Diona Investigations offers a set of features that opens up brand new possibilities and work options for how investigators document and retrieve information about their clients.

Diona Investigations employs multi-media to offer clearer and better record-keeping than words alone. By combining different

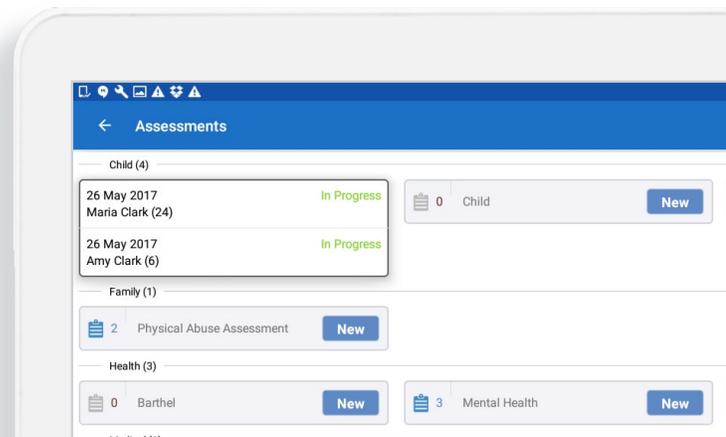
approaches including handwriting, typed, audio and video recordings and photographs, investigators can find the work style that suits them and their agency best. An elegant text-to-speech ability allows investigators to transform travel time to an investigation site into an opportunity to efficiently review notes and cases.

Diona Investigations also support speech-to-text, offering even more options for efficient note taking.

Accelerate your assessments

Diona Investigations offers investigators assessment support that is easy to travel with and use in the field. With a simple and intuitive user interface including swipe, tap, and pinch gesture support, investigators can navigate and complete their assessments and forms easily and quickly while staying focused on the investigation. Validated through evidence-based

research, quantitative mobile-based assessments aid the investigator by making it easy to complete assessments on the scene of the investigation and receive recommendations on actions to take. They help the investigator assess in real-time, imminent safety concerns or risk of harm for the vulnerable person.



Truly mobile

Diona Investigations works on devices running iOS, Android or Windows 10 and works both with or without an internet connection.

When online, an investigator's notes can be automatically synced with their back-end system, saving precious time not having to go back to the office.

About Diona

Diona provides innovative systems of engagement solutions to government Health and Human Services, Social Care, and Social Security agencies and NGOs around the world. Diona's family of social program engagement solutions turn mobile devices—such as smartphones and tablets—into tools to achieve better outcomes by helping agencies serve people more effectively, while improving how their employees work and collaborate.

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